



PDF files are not opening on the right page

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Océ Knowledgebase Solution

Environment

Océ Knowledgebase (OKB)
Knowledge Center
Adobe 9
Primus
ATG

Question

Why doesn't the PDF file open to the right page

Problems

PDF files are not opening on the right page
Problem with Acrobat Reader 9

Cause

This is an Adobe problem. Adobe 9 has changes that interfere with the document opening to the correct page.

Resolution

1. Click **Edit | Preferences** in Adobe 9.
2. Select **Search**.
3. Select **Enable search highlights from external highlight server**.